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 A group blog by Mirjam Baumberger in General



Fridays' Swyx Tip

Fridays' Swyx Tip #7: Call Permission



Entry posted by Tom Wellige October 18, 2019
637 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is offline, this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

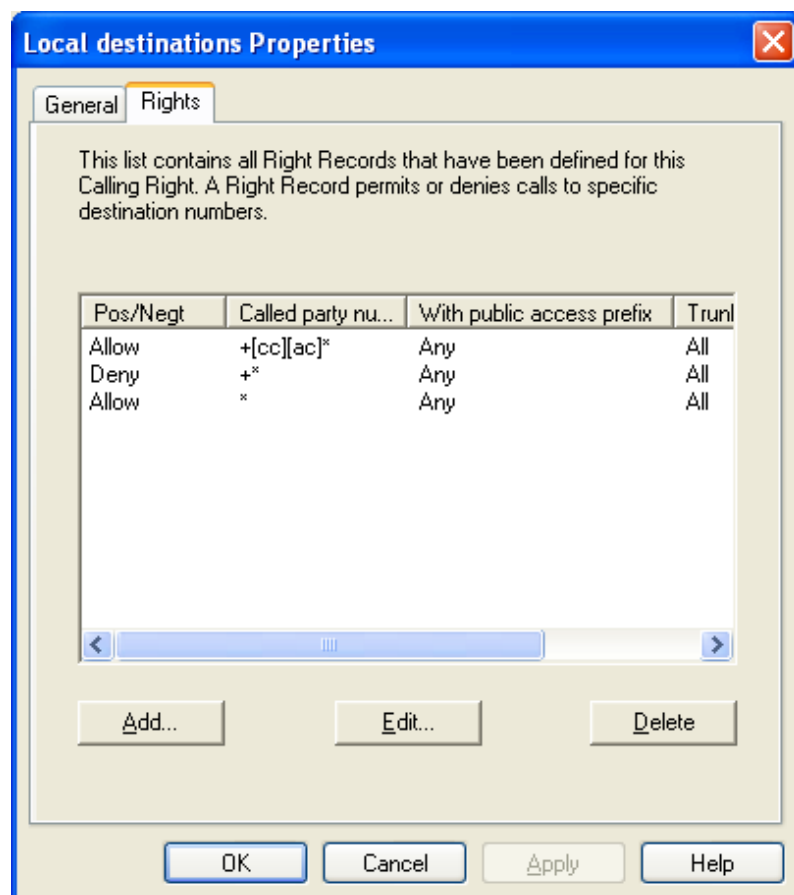
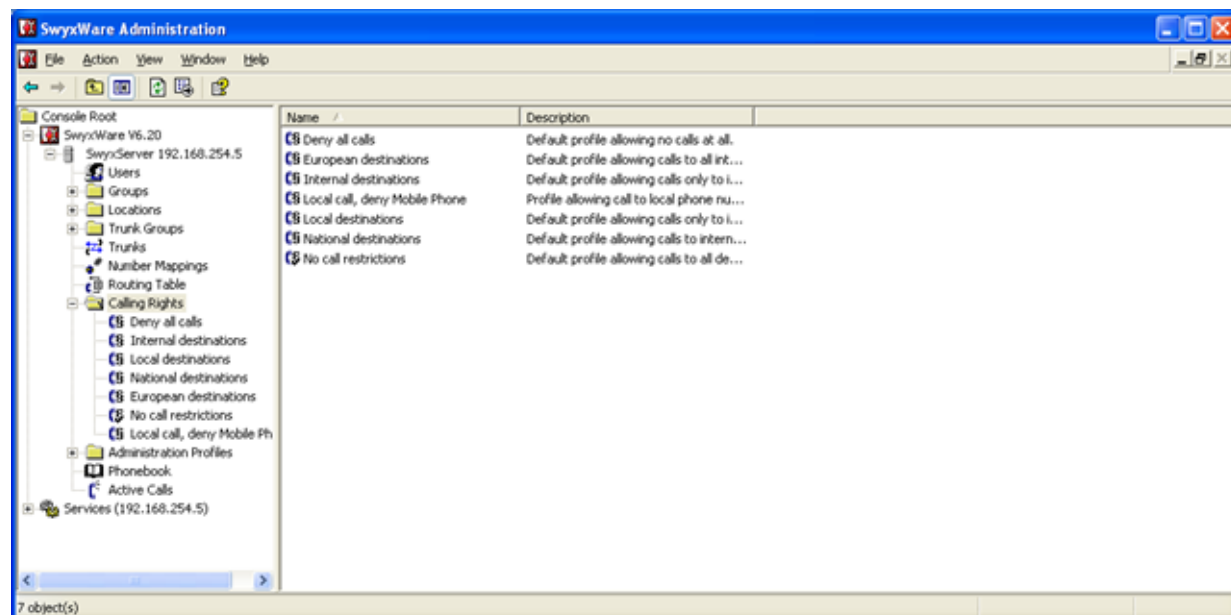
This blog article was originally posted on 08.01.2009 10:18

Dear Swyx Users

You can define call rights within SwyxWare for individual users and trunk groups. This allows business owners to take full control on calling permissions of any phone system users.

For example: You can allow your sales team to do international calls to USA, but deny all other international calls. The help-desk staff should be only allowed to do local calls, and all calls to mobile phones will be denied. Accounts employees should have no calling right restrictions.

All these is comfortable configurable and easy to manage. Simply change or add the default settings in the SwyxWare Administration in Calling Rights.



More details can be found in the Swyx Manual Section [Call Permissions](#).

Any questions?


Happy weekend...

Regards Mirjam

@ IT Net World Ltd, NZ & AUS SWYX Distributor

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Update: added link to Call Permission chapter in the online manual.

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